

Health and Safety

The Company is dedicated to upholding the highest standards of health, safety, environmental protection, and quality throughout its operations. We prioritize these aspects within our systems and company values. To fulfill this commitment, both top management and employees actively take responsible measures to prevent personal injuries, minimize negative health and environmental impacts, avoid property damage, and reduce business and operational interruptions. Our Health, Safety, Environment, and Quality (HSEQ) policy serves as the foundation for our commitments and actions.

Our Commitments:

1. **Health and Safety:** We actively promote, protect, minimize, and manage health and safety risks for all stakeholders. This involves implementing proactive measures to ensure a safe working environment and prevent injuries.
2. **Environmental Stewardship:** We are dedicated to safeguarding the environment by adopting proactive measures to prevent pollution. We strive to minimize our ecological footprint and reduce any adverse impacts on the environment resulting from our operations.
3. **Setting Objectives and Management Framework:** To achieve our HSEQ goals, we establish clear objectives and implement a comprehensive management framework. This framework allows us to measure and manage our progress toward these objectives effectively.
4. **Compliance with Legal and Regulatory Requirements:** We are committed to complying with all applicable legal, regulatory, and other requirements related to health, safety, environment, and quality. By adhering to these standards, we ensure that our operations meet or exceed the set guidelines.
5. **Ethical Behavior and Stakeholder Expectations:** We consistently aim to do what is right and maintain ethical behavior in alignment with our company values. We strive to understand and meet the expectations of all interested parties, including employees, customers, shareholders, and communities.
6. **Annual Policy Review:** We conduct an annual review of our HSEQ policy to ensure its continued relevance and effectiveness. This review process allows us to identify areas for improvement and make necessary adjustments to our commitments and practices.
7. **Continual Improvement:** We are committed to continually improving our HSEQ management systems. This involves setting clear objectives, developing comprehensive plans, establishing measurable targets, and allocating appropriate resources to achieve our goals.

Measures Ensuring Pipeline Safety:

To maintain the safety of our pipelines, we employ the following measures:

1. **Inspection Programs:** We implement regular inspection programs to assess the condition and integrity of our pipelines. These inspections help identify any potential issues and enable us to take proactive measures to address them promptly.
2. **Design and Construction Practices:** We adhere to industry best practices for pipeline design and construction. By incorporating robust engineering standards and practices, we ensure the structural integrity and safety of our pipelines.

3. **Workforce Qualifications:** Our workforce is composed of qualified personnel who possess the necessary skills and expertise to operate and maintain our pipelines safely. We prioritize training and development programs to ensure our employees remain competent and up to date with industry standards.
4. **Industry Safety Practices and Government Oversight:** We actively follow industry safety practices and adhere to government regulations to ensure the safe operation of our pipelines. We maintain strong relationships with regulatory bodies to stay informed about any changes or updates in safety requirements.
5. **Pipeline Markers and Facility Mapping:** We utilize pipeline markers and maintain accurate facility mapping to enhance the visibility and awareness of our pipeline infrastructure. This helps prevent accidental damage and assists in emergency response planning.
6. **Public Education Programs:** We conduct public education programs to raise awareness among communities and stakeholders about pipeline safety. These programs aim to educate individuals about the potential risks associated with pipelines and provide guidelines for safe practices.

Health and Safety Statistics Monitoring:

We monitor our health and safety statistics on a daily basis to ensure timely identification of any issues and to implement appropriate corrective actions. By closely tracking these statistics, we can proactively mitigate risks and continuously improve our safety performance.

The table below illustrates our results for the financial year (FY2022):

Item Monitored	FY2022
Injuries - Loss time injury (LTI) and fatality (FA)	
Uncontrolled gas release	
Property damage	

Certifications and Audits:

We are committed to and proud to be ISO 9001:2015 certified. This certification affirms the quality of our processes, services, and our commitment to our customers. As health, safety, and environmental matters are of core importance to our operations, we adhere to applicable codes related to the safe operation of gas equipment, the safe use of gas as an energy source, and minimizing the impact of our products on the environment. Annually, we conduct an ISO 9001 Surveillance Audit, an Occupational Health, and Safety Act/Safety Internal Audit, and a 5 yearly MHI Audit review.

Safety Services for Customers:

We provide our customers with a suite of safety services, including:

1. **Safety Training:**

- Conduct safety training sessions with existing and new customers to ensure clear understanding of safety requirements for gas equipment operation.
- Conduct regular general safety forums for industry members and customers to share information and new developments.
- Provide customized safety training at customers' premises for all staff members working with gas systems.

2. Safety Assessments:

- Our technical advisors, registered with the South African Pipeline Gas Association (SAPGA), can assess customers' gas equipment for safety, highlight any shortcomings in their gas systems, and recommend remedial actions upon request.

Conclusion:

The Company remains dedicated to upholding health, safety, environmental, and quality standards. We continuously strive to improve our performance and ensure compliance with legal and regulatory requirements. By promoting responsible practices and providing safety services to our customers, we contribute to a safer and more sustainable future.